

The ITIL V3 Factsheet
Benchmark Guide: An AwardWinning ITIL Trainers Tips On
Achieving ITIL V3 And ITIL
Foundation Certification For
ITIL Service Management,
Second Edition

By Ivanka Menken, Gerard Blokdijk (Contributor), Claire Engle (Contributor)

Emereo Publishing, 2009. Paperback. Book Condition: New. 2.





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